AI Implementation Intern @ LightOn

Location: Paris, France

Duration: 3-6 Months Internship

About LightOn: LightOn is at the forefront of developing cutting-edge Large Language Models (LLMs) and empowering organizations to harness their full potential. We specialize in creating innovative AI solutions that are transforming the way businesses interact with technology.

Position Overview: In the Customer Success Management team, as an AI Implementation Intern at LightOn, you will play a pivotal role in assisting with the deployment and integration of our AI products within client infrastructures. This position offers a unique opportunity to work closely with both the product and technical teams, gaining hands-on experience in the rapidly evolving field of generative AI.

Key Responsibilities:

Assist in Pre-Sale & Sales Activities:

- Support pre-sales calls to understand client needs and challenges.
- Aid in lead qualification processes.
- Collaborate with the sales team, contributing to the technical aspects of the sales pipeline.

Product Implementation & Integration Support:

- Assist in guiding customers to deploy LightOn Paradigm and other products.
- Work alongside clients to adjust models to their specific needs.
- Assist clients in their use of Paradigm and gather their questions and feedback
- Communicate client feedback to product and technical teams for continuous improvement.

Customer Success & Support Assistance:

- Help in ensuring customer satisfaction with our products post-deployment.
- Participate in periodic customer reviews for feedback and improvement suggestions.
- Contribute to product optimization and new feature development based on customer insights.

Learning Opportunities:

- Gain exposure to cutting-edge LLM technologies.
- Collaborate with experienced professionals in AI and ML fields.

- Develop skills in product implementation, customer interaction, and technical communication.

Required Skills & Qualifications:

- Current enrollment in a Bachelor's or Master's program in AI, Data Science, Computer Science, or a related field.
- A strong interest in AI and machine learning technologies.
- Basic understanding of product implementation concepts in AI or machine learning.
- Good communication skills and ability to grasp complex technical concepts.
- Familiarity with coding and software development.
- Team player with a willingness to learn and contribute.

€1200 monthly gratification

Application Process: Interested candidates should submit their resume along with their availability dates to jobs@lighton.ai